

New York COVID-19 Policyholder Notice

We are providing this notice in compliance with New York Executive Order 202.13, and New York Department of Financial Services emergency regulation 11 NYCRR 229. If you are suffering a financial hardship as a result of the COVID-19 pandemic, please contact us to discuss alternative billing and payment arrangements which may include the forbearance of late fees and negative credit reporting, and extension of premium due dates.

Aspen Insurance Phone: 1-646-502-1000 Toll-free: 1-877-245-3510